

## Terms and conditions

Upon initial registration at Dutch Acupuncture Academy, a registration fee of €95.00 will be levied. Upon payment of this fee, the registration process will proceed. The date indicated on the digital or paper registration form shall serve as the official registration date. Upon final registration for a course, a confirmation email and invoice will be issued. Payment for the invoice must be made no later than August 5th of the respective year. Late payments will incur an administration fee of €55.00. Failure to provide proof of payment at the commencement of the course will result in the participant being denied admission.

Participants hold the right of withdrawal, which can be exercised by submitting a written or email request within 14 days after the date of registration. In instances where registration occurs less than 14 days prior to the course commencement, the right of withdrawal is waived, and the cancellation policy applies. Refunds, if applicable, will be processed within 14 days of receiving the cancellation.

The final registration deadline for each course is July 15th of the respective year.

## Cancellation Policy:

Cancellation requests must be submitted in writing or via email. The date of receipt of the cancellation at our office shall determine its validity. Depending on the timing of cancellation, a partial or full tuition fee may be charged:

- No costs incurred if cancelled 14 days or more before the training.

- 50% of the tuition fee applies if cancelled within the 14 days preceding the course commencement.

- The full tuition fee is due in the event of cancellation after the course commencement.

## Refunds:

Tuition fees, except in cases where the cancellation policy applies, are non-refundable. Exceptions are granted in extreme circumstances, such as serious accidents, illness, or death, preventing the participant from attending the course. In such cases, a refund request must be submitted to our office within three weeks of the course commencement, accompanied by relevant documentation. Intellectual Property:

All intellectual property rights pertaining to teaching materials, interactive learning environments, or work conducted for Dutch Acupuncture Academy are exclusively retained by Dutch Acupuncture Academy. The rights to texts authored by students during the course remain with the respective students.

Confidentiality:

All information provided to Dutch Acupuncture Academy shall be treated as confidential by the institute, its staff, assistants, and instructors.

Dutch Acupuncture Academy, Amsterdam, 2023